



## full-service case management and resolution

We offer robust fraud restoration and resolution, and even ensure resolution coverage for preexisting fraud. Once a restoration case is opened, our highly trained and certified specialists are available 24/7 to help restore compromised identities and handle the most time-intensive elements of identity restoration. Here's how it works:

### Research

A dedicated Restoration Specialist works closely with you. Details and documents pertaining to the case are collected in a fraud packet. The Restoration Specialist gives guidance and assistance on the initial steps required.

### Resolve

The Restoration Specialist works on your behalf to resolve the fraud with third parties. If needed, your specialist will submit all required evidence to your legal representation or other investigators and help mediate any claims.

### Restore

Post-resolution, your specialist works to ensure there is no lasting damage. Whether the fraud has a financial, medical, or credit impact — we won't stop until things are made right. And with up to \$25K in identity fraud expense reimbursement,<sup>†</sup> you won't have to worry about related out-of-pocket costs.

# Your digital life is unique. So is your identity theft benefit.

Get the only comprehensive monitoring of its kind to help you protect yourself from digital fraud.

Identity fraud cost consumers \$27 billion in 2024.<sup>1</sup> When fraud occurs, unraveling it can be overwhelming and costly. That's why your employer is providing you with InfoArmor Identity Protection. Should you experience fraud, InfoArmor's comprehensive recovery services will go the extra mile to help you resolve your case and restore your identity, saving you time, money, and stress. Plus you can rely on up to \$25K in identity fraud expense reimbursement to cover related out-of-pocket costs.<sup>†</sup>

Nobody thinks identity theft will happen to them until it does. That's when you need a trusted expert by your side to help pick up the pieces. InfoArmor's unique combination of proprietary technology and remediation expertise provides peace of mind every step of the way — so you can live confidently online.

**Powerful monitoring and security tools, plus full-service remediation and reimbursement.**



## Dark web monitoring

In-depth monitoring goes beyond just looking out for a participant's Social Security number. Bots and human intelligence scour closed hacker forums for compromised credentials and other personal information. Then we alert you if your information is compromised.



## Lost wallet assistance

Losing your wallet isn't fun. This security feature allows you to easily access and replace wallet contents. InfoArmor's encrypted vault stores:

- User IDs & passwords
- Driver's licenses
- ATM/credit cards
- Health insurance cards
- Checking accounts



## \$25K fraud-related loss reimbursement

Should fraud occur, we have your back. You'll receive full-service remediation and up to \$25K in identity fraud expense reimbursement for out-of-pocket costs.<sup>†</sup>

**Enroll in your benefit today by calling 855-246-7347 or visit <https://infoarmor.reliancematrix.com/>**

**Has your identity been compromised?**

**Call toll free at 855-246-7347. Help is available 24/7.**



**What Reliance members are saying:**

**99%**

are satisfied with their customer care experience<sup>2</sup>

**100%**

of our members were satisfied with the identity theft recovery support they received<sup>2</sup>

**111 restoration cases since 2023**

1: Javelin 2025 Identity Fraud Study: Breaking Barriers to Innovation

2: 2025, Allstate Identity Protection internal analysis

†Identity theft insurance covering expense and stolen funds reimbursement is underwritten by Assurant. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

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